



Service Peace of mind

Mercian is committed to best practice, providing peace of mind for customers under the range of applicable regulations.

CE Marking

After installation, testing and handover all power operated doors are CE marked in accordance with **Machinery directive 89/392/EEC**.

Maintenance

Employers are under a legal obligation concerning the proper maintenance of industrial and commercial doors. Our view is that there are three relevant pieces of legislation:

- Regulation 5 of the Workplace (Health, Safety & Welfare) Regulations 1992.
- Regulation 6 of the Provision & use of Work Equipment Regulations 1998.
- Regulation 6 of the Fire Precautions (Workplace) Regulations 1997.

All these regulations are binding on the employer who has a duty to safeguard the health and safety of employees and others. Specifically, the requirements as follows:

1. "...the equipment devices and systems to which this regulation applies shall be subject to a system of maintenance." (Workplace Regulations) This implies regular maintenance carried out at suitable intervals, potentially dangerous defects to be remedied and that suitable records are kept; the regulation applies to all types of door.
2. (a) "Every employer should ensure that work equipment is maintained in an efficient state, in efficient working order and in good repair."
 (b) "Every employer should ensure that where machinery has a maintenance log, the log is kept up to date" (Work Equipment Regulations). These regulations apply to power operated doors and in addition to points already mentioned, the code of practice lays stress on the need for personnel carrying out maintenance work to be adequately trained.
- 3 "Where necessary, in order to safeguard the safety of employees in case of fire, the workplace and any equipment and devices provided... shall be subject to a suitable system of maintenance and be maintained in an efficient working order and in good repair."(Fire Precautions Regulations). This applies to doors provided as fire exits and to doors providing fire compartmentation.

Mercian Industrial Doors is approved by the Loss Prevention Certification Board Limited (LPCB) for the maintenance and repair of doors and shutters in accordance with LPS 1197 : Issue 1.

Aftercare is available on all Mercian products. Maintenance contracts, service schedules and a range of retro fit upgrades are available for all doors.



24HR

Replace



Assessed to ISO 9001:2008
Certificate number 355

Mercian Industrial Doors is a trading name of Mercian Shutters Limited
Pearsall Drive Oldbury West Midlands B69 2RA Tel: 0121 544 6124

www.merciandoors.co.uk sales@merciandoors.co.uk

Mercian Industrial Doors has a policy of continuous product improvements and reserve the right to amend specifications and details without notice.

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DHF

Door & Hardware
Federation

raising standards



24 Hours a Day, 7 Days a Week Emergency Call Out Service

24HR

EMERGENCY REPAIRS

However damage occurs – break-in, vehicle collision, extreme weather – you need an emergency service you can rely upon. Our mobile engineers are on call 24 hours and are generally locally based for a swift response. Securing access doors and returning you to an operational state is the aim of our emergency teams.

ROUTINE REPAIRS

A door that jams, operates intermittently or is damaged is a genuine nuisance and liability. Contact Mercian for a surveyor visit. The surveyor will assess remedial work required, provide costs and arrange for the work to be completed to agreed timescales.

Repair

EXTENDED WARRANTIES

All new doors from Mercian are offered with the option to extend the standard warranty period. Existing doors can also have extended warranties applied subject to a survey or maintenance contract. Call for details on extending the warranty on your doors.

AUTOMATION & SECURITY UPGRADES, REPLACEMENT & NEW DOORS

Upgrading security for doors and windows along with upgrades to electric operation, insulation and access control are all available from Mercian.

You do not need to have a Mercian door to enjoy all the advantages of Mercians service - no matter what make of door is causing the problem - Mercian can help

EAST MIDLANDS
01623 559763

LONDON/SOUTH EAST
01753 681020

WALES/SOUTH WEST
01443 843223

MERCIAN
INDUSTRIAL DOORS



Door Repairs & Maintenance
24 Hour Emergency Service

All types of Industrial Doors Manufactured, Serviced & Repaired

National
Help Desk

0121 544 6124

- 24/7 Coverage
- Door Repairs & Maintenance Solutions
- All types of Industrial & Commercial Doors

- Locks - Hardware - Access Control
- Service Contracts

service@mercianddoors.co.uk
Out of Hours 07850 531373



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